Relativity Processing Case Study

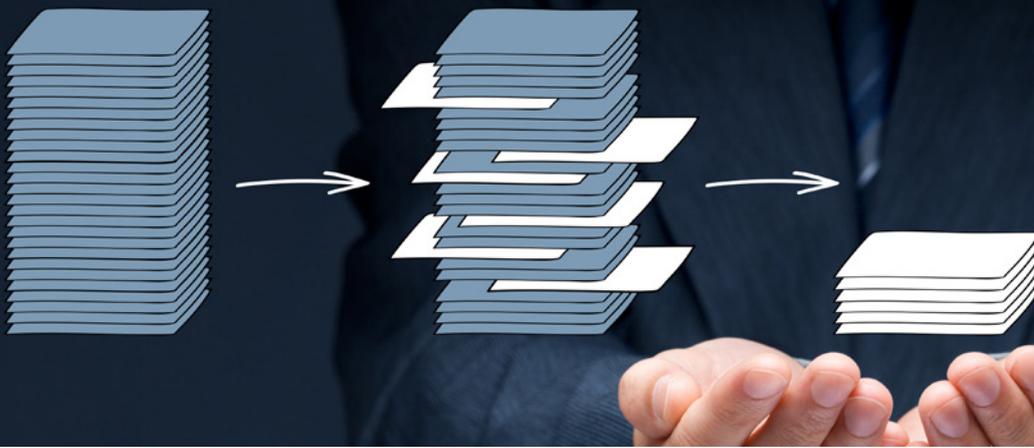## How Law In Order Reduced their Data Footprint by 75%

Rising business demand in 2017 meant larger and more complex jobs.

We had been relying on a legacy solution for processing our data into Relativity. When we took on an enormous job involving a company splitting into two entities, we knew our existing processing solution was not equipped to handle a project of this magnitude.

"Our team was manually mapping data fields and managing multiple imports and exports," said Justin Smith, Global Head of eDiscovery at Law In Order. "Handling multiple data footprints was becoming tedious, and our storage costs to manage these systems were adding up."

We had been considering Relativity Processing. This huge job — 8.5 TB of data with nearly 32 million documents — would be the perfect opportunity to put it to the test before full adoption.

8.5TB of data
32MM documents

7,536 ft

using relativity processing

Data footprint **reduced** by **75%**

Cost **saving of 25%**

Burj Khalifa
Tallest building in the world

2,717 ft

Mt Kosciuszko

7,310 ft

Go Big or Go Home

Our client tasked us with analyzing its assets and identifying which documents belonged to the entity of the company that was sold off.

Phillip Buglass, Consulting Lead at Law In Order, strategised about the best way to get the data in front of review teams as quickly and accurately as possible.

"We were collecting and receiving continuous amounts of large data, so we couldn't just hit and go," Phillip explained. "With a broad collection of 32 million documents, we needed to cull junk data and only promote data relevant for review."

We partnered with the Relativity Customer Success team to get the 8.5 TB of case data imported into Relativity Processing.
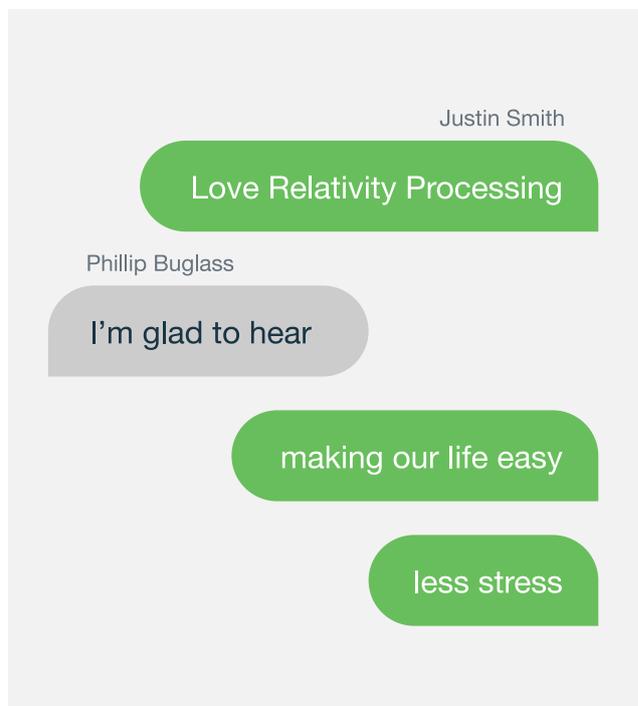
Then, devising a plan of attack to navigate the enormous data set, the eDiscovery team started an early case assessment (ECA) workflow to promote reviewable documents to reviewers. By doing so, the team parsed out specific file types within personal storage files—like emails, calendar items, and contacts—and applied deduplication to reduce the amount of data from the get-go.

Our prior solution involved loading data in phases, manually mapping fields, and continuously importing and exporting data, according to Justin.

"By the time our data was ready for review, we would have already quadrupled the data," Phillip said. "With Relativity, we can just point and shoot, and the data is ready for attorneys to start reviewing immediately."

Reduced by 75%

Using Relativity Processing and ECA reduced our overall data footprint by 75 percent with a 25 percent cost savings. In the second week of the project, Justin and Phillip had the following conversation over Skype:

Justin Smith

Love Relativity Processing

Phillip Buglass

I'm glad to hear

making our life easy

less stress

"The project's results gave us the confidence we needed to adopt the entire Relativity platform for all our jobs," Justin said. "We can continue to deliver top-quality results to our clients in a fraction of the time."

About Law In Order

Established in 1999, Law In Order is the leading supplier of end to end document and digital solutions to the legal industry providing expert litigation support through our cost-effective document production, expert discovery management and specialist court services. Law In Order operates 24 hours a day, 7 days a week and has offices in Brisbane, Sydney, Melbourne, Perth, Singapore, Hong Kong and India. This ensures that our clients have unrestricted access to the services they require and are able to contact experienced litigation support professionals for assistance and advice at any time.

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