

Client Feedback Form

Name:

Position/Title:

Firm/Organisation:

Matter/ Invoice :

Nature of work completed (tick all that apply):

Hard Copy Services

- Copying/Printing Court Copying Appeal/Court Book Plan/Oversize

Electronic Services

- Scanning Hard Copy Document Processing Electronic Document Processing Objective Coding Relativity Hosting

Other Services

- Paralegal Support Consultancy Project Management

Please rate your experience based on the following scale:

1	2	3	4	5
Poor	Fair	Satisfactory	Good	Excellent

Description	1	2	3	4	5
Quality of Product	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for Money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Turn around time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flexibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Comments/Suggestions:

Would you use Law In Order for future projects? Yes No

Would you recommend Law In Order to your colleagues? Yes No

How did you FIRST find out about Law In Order?

- Advertisement Sighted Law In Order Delivery Boxes Sponsorship of Industry Event Internet/Google
 Professional Recommendation Contacted by LIO Sales

Please return via email to sales@lawinorder.com.au or via fax (02) 9223 9600